

SUSTAINABILITY POLICY

As Diamond Hill Resort & Spa Hotel, which is involved in accommodation activities in world and Turkish tourism, we aim to integrate the concept of sustainability into our current activities, future investments and value chain by evaluating environmental, social and corporate management practices.

We recognize our responsibility towards the UN Sustainable Development Goals to tackle global challenges such as climate change, poverty, hunger, inequalities, water scarcity and loss of biodiversity.

To carry out business activities efficiently in environmental, social and managerial terms:

- We attach importance to evaluating, resolving and reporting suggestions and complaints from our guests, employees and other stakeholders.
- We organize various events as well as promotions so that our guests can access the natural and cultural heritage, local products and services in our region.
- We raise awareness for our guests and employees to use our natural resources consciously.
- We carry out our activities by considering the convenience of individuals with special needs (disabled people, children, etc.) to access our products and services.
- In line with the understanding of sustainability, we plan and carry out our trainings in order to raise the awareness of our employees and contribute to their development.
- It is our principle to create a fair and peaceful work environment for our employees, where no discrimination is made and equal opportunities are provided.
- We provide an environment in our facility where all individuals (guests and employees) who need special protection will not be harmed in any way and all their problems can be easily communicated and resolved.
- We plan and carry out our activities to use natural resources efficiently, prevent environmental pollution and protect nature, reduce the amount of our waste, ensure recycling and/or render harmless.
- It is our priority to supply environmentally friendly products and to carry out purchasing activities from local suppliers in order to provide added value to the local economy and reduce carbon footprint.
- We take care to choose environmentally friendly products in the renovations made or to be made in our facility.
- By using our energy resources economically and efficiently, we aim for continuous improvement in energy management, strive for conversion to renewable energy sources, and comply with laws and regulations in all our activities.

The Board of Directors undertakes to fulfill the requirements specified in this policy.

DIAMOND HILL RESORT HOTEL

HOTEL MANAGEMENT